



## SFT place

Positive Impacts  
2016



## Smarter ways of working

As part of SFT's space and money saving New Ways of Working (NWoW) initiative which is running across many public sector organisations, Scottish Government's Social Security Directorate at Atlantic Quay in Glasgow is the latest to sign-up through its Smarter Workplaces programme.

The aim of the programme is to improve the efficiency and effectiveness of the offices that public sector staff work from which will also reap huge financial savings of £28m a year.

Previously, as with many other public and private sector organisations, each member of staff at the Directorate had their own desk and storage. Following a 'desk and meeting room usage' study, it quickly became apparent there was no need for every member of staff to have their own desk which was taking up expensive city-centre floor space.

The answer was to move to a more agile, flexible way of working, removing the need for 'owned' desks and offices. Desks are now shared and more informal meeting space has been created which also includes small quiet pods for concentrated work. An increase in laptops, video conferencing and Skype usage are making it easier to work from different spaces and on the move.

As a result of this initiative, staff occupancy across all directorates at Atlantic Quay will increase 50% by the end of 2016/17, which in turn will release surplus office space back onto the rental market.

Importantly, staff feel more connected to the organisations than they have ever felt and are more empowered to work together on projects.



**£500m**

Public bodies on track to save  
over £500m through SFT's  
asset management initiatives