

## **Delivering for Excellence**

### Technical Operators, Temporary until 31 March 2021

The Scottish Parliament is a values-led organisation which means our values (Stewardship, Excellence, Inclusiveness, and Respect) are at the centre of everything we do. These values are embedded in this role

**Stewardship:** Focusing on the longer term to ensure we are leaving things better than we found them and putting our shared interests ahead of any individual or team.

Your main responsibilities will involve:

- Delivering a professional and effective broadcasting service using baseband systems in Holyrood and online video conferencing platforms from home.
- Maintaining and developing expertise and knowledge of the craft and technical developments

And in delivering these you will have:

- Knowledge of current and emerging technologies with the ability to offer advice, support and original thought to ensure the service can adapt to the changing environment
- Experience in the operation of:
  - remote camera control systems, racking cameras, vision mixers or vision switchers **OR**
  - operation of digital or analogue audio mixers

**Excellence:** Taking care to enhance our reputation in everything we do. Using our skills and resources efficiently and effectively to deliver high-quality sustainable results.

Your main responsibilities will involve:

- Setting up and operating all audio, video and ancillary equipment associated with providing television and audio coverage and recording of parliamentary proceedings in the Chamber and committee rooms
- The operation of IP video conference platforms
- The set up and de-rig of conferencing equipment as required

And in delivering these you will have:

- Knowledge of current statutory Health and Safety Regulations and risk assessment procedures in the context of this role
  - Excellent problem-solving skills with the ability to think and act quickly to resolve issues
  - Excellent verbal and written communication skills
-

---

**Respect:** Appreciating difference, building cohesive teams and fostering the values and experiences of diversity.

Your main responsibilities will involve:

- The production of additional packaged material for public information and educational purposes
- Working with a diverse and high profile customer group

And in delivering these you will have:

- An understanding of various audiences and platforms and the ability and craft skills to tailor products to meet their requirements
- The ability to share knowledge and skills to help other members of the team
- The ability to work under pressure and deal respectfully and effectively with colleagues and external stakeholders
- An ability to work with political impartiality and within parliamentary protocols

**Inclusiveness:** Understanding the big picture and seeking out alternative perspectives. Every colleague feels they can make a valued contribution and deliver their best work.

Your main responsibilities will involve:

- Working flexibly and proactively providing support to other members of the team
- Delivering output which reflects multiple facets of parliamentary functions in formats which are accessible to a range of audiences.

And in delivering these you will have:

- The ability to work collaboratively with colleagues within your team and across the organisation
  - Knowledge of the role of MSPs and the wide range of people who engage with the parliament; the ability to recognise MSPs and others participating in parliamentary business to ensure accurate camera coverage and microphone switching
  - Understanding of general principles of public service content creation through a range of formats and platforms.
-

