


Flash report –  
June 2019

# Acute Care Portfolio

Improving outcomes and experience for people in acute care

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 @ihub\_AC

@SPSP\_AcuteAdult

## Acute Kidney Injury (AKI) Summit

The summit event on 23 April marked the end of the AKI collaborative which launched in August 2017 with the aim of testing approaches to reduce harm from AKI through improved prevention, recognition and response. The event brought together delegates from across Scotland to hear about the successes and challenges of the 5 participating boards.

Click here to access presentations from the day - <https://ihub.scot/improvement-programmes/scottish-patient-safety-programme-spsp/spsp-acute-adult/acute-kidney-injury/>

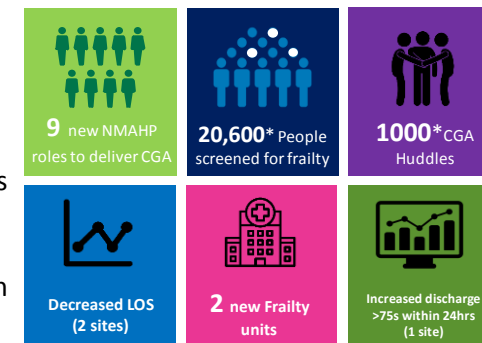
*"I got so many positives from the AKI day, it hit all the right points with me and I left feeling motivated to push this forward (Leadership is action). The great ideas came fast and furious. It was great to hear how the different areas had contextualised the work and I got so many good ideas from this. From start to finish it was a day well spent"*

## Frailty at the Front Door Summit

The Frailty at the Front Door Collaborative Summit was held on 16 May in Glasgow to celebrate the achievements made within the 5 NHS boards in the last 18 months. The collaborative aimed to test potential approaches to improving care co-ordination for people with Frailty who present to unscheduled acute care services. The summit helped to share the learning from the collaborative teams to help inform the next steps for Phase 2 of the collaborative work.

The graphic illustrates some of the impacts of the Frailty at the Front Door Collaborative.

- 9 new nursing, midwifery and allied health professional (NMAHP) roles to deliver Comprehensive Geriatric Assessment (CGA).
- 20,600 people screened for frailty
- 1,000 comprehensive geriatric assessment huddles
- Decreased length of stay (LOS) in 2 sites
- 2 new frailty units
- Increased discharge for over 75s within 24 hours in 1 site.

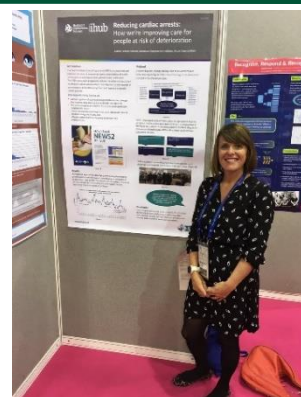


\*Estimated from available data

An evaluation of the first phase of this work will include in depth case studies and will be published on our website over the next few months.

For more information, please visit:

<https://ihub.scot/improvement-programmes/acute-care-portfolio/older-people-in-acute-care/frailty-at-the-front-door/>



## NHS Scotland Event

Our Associate Improvement Advisor, Wendy Nimmo, presented a poster at the recent NHS Scotland Event in Glasgow. The poster explained how we are supporting improvements in care for people at risk of deterioration and how this has contributed to a reduction in cardiac arrest rate across Scotland.

There is now a 31% reduction in the cardiac arrest rate in general ward areas in 13 Scottish hospitals who have consistently reported data to the Scottish Patient Safety Programme (SPSP) Acute Adult from February 2013 to September 2018.

To see the poster, please click on the link - <http://nhsscotlandevent.com/sites/default/files/S-27-1554985050.pdf>

## Frailty at the Front Door Phase 2

We have now successfully recruited 4 NHS boards who will be taking part in the second phase of the Frailty at the Front Door Collaborative which aims to improve the way in which frailty is recognised and coordinated at the front door of acute care. The successful boards are:

- NHS Greater Glasgow & Clyde
- NHS Ayrshire & Arran
- NHS Lothian
- NHS Tayside

The collaborative will run from September 2019-March 2021.

### Upcoming events

#### Frailty at the Front Door 2 Launch event – Wednesday 18 September

The launch event will take place in Glasgow and will be an opportunity for the boards taking part in Phase 2 to come together learn from the first phase of the Frailty at the Front Door Collaborative. Teams will also learn about quality improvement methodology to support learning in the collaborative, this includes; driver diagrams, measurement plans, collecting data and PDSA cycles.

#### Deteriorating Patient Event – Tuesday 12 November

More information on the agenda and how to register will be available in due course.

### Knowledge Hub

We are in the process of creating a [Knowledge Hub](#) site for our work streams - Deteriorating Patients and Frailty. The Knowledge Hub is a free to use platform for public service professionals to share knowledge, experiences and learning. It will give an opportunity for boards involved in the work to share best practice and communicate with each other in between meetings and events. The Knowledge Hub (Khub) is a safe and secure website where members will have to be approved to join. Details of how to join these networks will be shared shortly.



### IHI Quality Forum

Our Clinical Leads – Graham Ellis & Calum McGregor attended and presented at the IHI Quality Forum in March. The theme for this year was *People Make Glasgow*. The conference focused on learning how to involve, inspire and innovate across borders and organisations. and Calum presented on how recognise and respond to Deteriorating Patients - to view Calum's slides, visit our [website](#).



## Say hello to...

**Alison Grant** (Senior Project Officer) started with the Acute Care team in March. Alison has previously worked with NHS Lothian in the TRAK care team.



### QI Connect Webex

Healthcare Improvement Scotland is currently hosting an exciting line up of monthly WebEx sessions presented by an exceptional global faculty.

For more information about upcoming QI connect sessions and to find previous sessions please visit the Healthcare Improvement Scotland [website](#).

### More information

We are always looking for opportunities to share good practice and showcase work to improve acute care. Please let us know about what is happening in your area.

If you would like more information, please contact the team at [hcis.acutecare@nhs.net](mailto:hcis.acutecare@nhs.net)