


Value Management Collaborative Flash report November 2019



 hcis.valuemgt@nhs.net

 @ihubscot #ValueMgt

We will publish a flash report every second month which will provide the following:

- updates on recent events and other collaborative activity
- links to presentations and resources
- information on upcoming events, and
- the opportunity for NHS board teams to share progress and learning.

If there is anything you would like to be included in the next flash report please [contact us](#) by Friday 17 January.

Improvement coaches prelaunch WebEx

Tuesday 5 November

Thank you to those who attended the introductory WebEx for improvement coaches.

The aims of the WebEx were:

- to help coaches and the national team get to know each other
- to introduce the materials we will be working on in preparation for the launch event, and
- to give coaches the opportunity to ask questions of the national team and each other.

The slides and recording are available [here](#).

Creating the Conditions for Managing Quality prelaunch WebEx

Friday 8 November

Thank you to everyone who attended the prelaunch WebEx for senior leaders. The slides and recording are available [here](#).

Development day for improvement coaches

Monday 18 November

Event objectives

The objectives of the event were to:

- network with other coaches and establish the peer support system
- learn about the Value Management approach
- discuss roles and responsibilities in the collaborative, and
- prepare coaches to work with teams on Value Management.

Thank you to everyone who attended for your engagement and contributions throughout the day.

The slides from the development day, as well as the Kahler's Drivers questionnaire and session plan are available [here](#). Coaches may wish to use the questionnaire with their teams.



Value Management Collaborative Launch Event

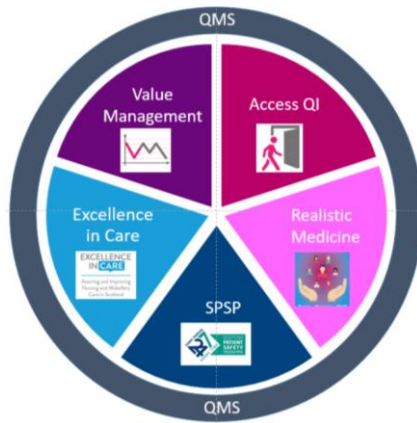
Tuesday 19 November, Edinburgh Grosvenor Hotel

Presentations

Welcome & setting the scene

Susan Hannah, Geraldine Jordan, Alison Hunter & Joe Hands provided an [overview of the collaborative](#).

Geraldine Jordan highlighted the importance of working across quality improvement work as part of a Quality Management System.



Sharing the learning from NHS Highland

Kay Cordiner & Bev Fraser shared their learning from [implementing a Value Management approach](#) and overcoming challenges.



Joanne
@joanne37m

Key learning from Bev Fraser on her value management journey @NHSHighland so useful for teams embarking on this work #ValueMgt @TheHI @ihubscot

Breakout 1A: Methodology, roles and responsibilities for senior leaders & teams

Jeff Rakover & Joe Hands discussed the key elements of [Value Management methodology](#).

The solution – three key elements



Value can be achieved through the application of improvement science & these 3 elements:



1. Box Score



2. Visual Management



3. Communication Method - Huddles

Breakout 1B: The learning system for improvement coaches

Susan Hannah & Michael Canavan delivered a session for improvement coaches on [developing a learning system](#).



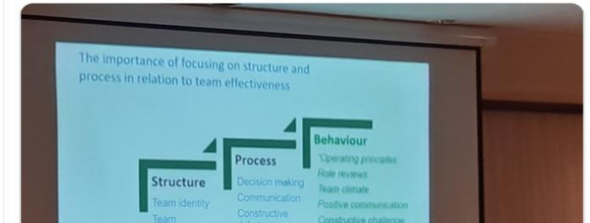
Highly effective teams

Brigid Russell discussed the characteristics of [high performing teams](#) and their importance in Value Management.



Alice Macleod
@alice_macleod1

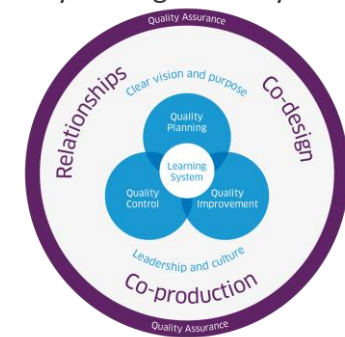
Brigid Russell discussing important factors in team effectiveness to support #valueMgt @ihubscot @NHSNSS @JacquiSReilly



Breakout 2A: Creating the Conditions for Managing Quality

Senior leaders discussed their role in the creation of the [technical, cultural and relational conditions required for managing quality](#) with Jo Matthews, Michael Canavan & Susan Hannah.

Quality Management System



Breakout 2B: Improvement coaches & teams

Joe Hands & Alison Hunter led a session for coaches and teams which gave them the opportunity to discuss [team readiness, support needs, and potential box score measures](#).



Identifying & aligning aims

Jeff Rakover & Michael Canavan led delegates through a session on [aligning team measures with strategic goals](#).



Gillian McAuley
@gillian_mcauley

Team Lothian discussing Strategic Measures as part of Value Management Collaborative #ValueMgt @ValueImprovemnt @SmattieWilson @NHS_Lothian @bikeCLS



Thank you to our chairs, speakers & facilitators!

Feedback from delegates

Thank you for your feedback!

98% of respondents said the event prepared them to start the work of Value Management.

Having never been involved in Value Management this has been an excellent starting point for me.

Stimulating event.
Excellent presenters.

I found the involvement of senior managers from my own board very reassuring.

Question: How could this event have been improved? Common themes:

Noise levels when breaking into groups

We will bear this in mind for future events and ensure we have adequate space for groups to work together.

More time for conversations

We plan to make future sessions more interactive with plenty of time for group working.

Venue too cold

Apologies for this. We are aware that the room was not warm enough and this took a long time to be rectified.

Question: Which topics would you like to be covered at future sessions?

Common themes:

Team stories

The box score

Finance component

We will use this feedback to shape future sessions.

If you did not get a chance to complete the evaluation form on the day you can complete it online [here](#). The survey will close at midday on **Wednesday 3 December**.

Next steps

Coaching calls for Creating the Conditions for Managing Quality and improvement coaches

We will be in touch to schedule these calls.

December
2019

Site visits

The national team will visit boards throughout December to build relationships and support coaches and teams to complete the linkage exercise, understand their system and develop team box scores.

28 & 29
January
2020

Workshop 2 for improvement coaches and team leads

Scottish Health Service Centre (SHSC), Crewe Road South, Edinburgh, EH4 2LF.
This workshop for coaches and team leads will focus on visual management, huddles, planning improvement, measurement and coaching.

The Knowledge Hub

If you have not already joined the Value Management Collaborative [Knowledge Hub group](#) you can find out how to do so [here](#).

You can also scan this barcode with your mobile phone camera to go straight to the Knowledge Hub homepage where you can create an account.



What's new on the Knowledge Hub?

- [Improvement coaches prelaunch WebEx slides and recording](#)
- [Creating the Conditions for Managing Quality prelaunch WebEx slides and recording](#)
- [Full development day for improvement coaches slides](#)
- [Full launch event slides](#), and
- [Updated key activities guide](#).

Contact us:



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