



Dental Schedule Communications

March
2021



Welcome to the Schedule Communications where you will find all our latest news and useful information.

Keeping up to date with information

Please make sure any information or advice in the monthly communications is cascaded to all staff within your practice.

If you have any queries about your NHS claims or regulations, before contacting the helpdesk, check our website as you may be able to find the answer to your enquiry there. When calling the helpdesk you will be asked for a list number, please have this to hand, as this will reduce the call waiting time.

Useful information:

[COVID 19 Update](#): Providing updates on service provision and guidance for claiming during this pandemic.

[Dental Adviser contact details](#): Profiles of our Dental Advisers and Dental Reference Officers.

[Discretionary fee guide](#): A list of our discretionary fee items.

[Regulations](#): The latest official publications concerning the Statement of Dental Remuneration (SDR) and Dental Primary Care Administration (PCA).

Dental helpdesk closure over Easter

The Dental helpdesk will be closed on Friday 2 April and Monday 5 April 2021 for the Easter break. It will reopen at 8.30am on Tuesday 6 April 2021.

Remember, you can set up security questions on your eDental/ePrior Approval account, which means if you are locked out of your account, you can reset your password at any time without having to contact us. The answers to the security questions you set will validate your identity when resetting your password. Please remember the answers are case sensitive.

There is [guidance](#) available on our web site that helps you set up your security questions if you have not already done so.



Claim cut-offs

Mar paid Apr '21

Apr paid May '21

[nhs.uk](https://www.nhs.uk)

Electronic

5pm Monday 29 March '21

TBA May '21

Telephone: 0131 275 6300

e-mail: nss.psddental@nhs.scot